

## ROOM INFORMATION

### WELCOME!

We warmly welcome you to Florin Apart Hotel \*\*\*, located in the heart of Budapest.

In order to make your stay as comfortable and enjoyable as possible, we have gathered the most important information about our hotel's services and facilities in this guide.

Should you require any further assistance, our reception team is available 24 hours a day and will be happy to help.

We wish you a pleasant stay and a wonderful time in Budapest!

---

### CONTACT

Florin Apart Hotel \*\*\*  
1075 Budapest, Károly körút 9.

Telephone  
+36 20 380 0970  
+36 20 376 8480

E-mail  
[reception@florinhotel.hu](mailto:reception@florinhotel.hu)

Website  
[www.florinhotel.hu](http://www.florinhotel.hu)

GPS Coordinates  
47°29'49.7"N 19°03'28.7"E



## USEFUL INFORMATION

### Airport

Budapest Liszt Ferenc International Airport is located approximately 21 km from our hotel.

The Deák Ferenc Square stop for the 100E airport shuttle bus is a few minutes walk from the hotel.

---

### Airport Transfer and Taxi

Our reception team will be happy to assist you with arranging airport transfers and taxi services.

---

### Car Rental

For information and reservations regarding car rental, please contact our reception staff.

---

### Parking

Street parking is available for a fee on weekdays between 08:00 and 22:00. Payment can be made at the parking meters located on the street. The maximum parking duration at one time is 3 hours.

We also offer parking in our inner courtyard, subject to availability and prior reservation.

### IMPORTANT INFORMATION REGARDING PARKING!!!

Due to new municipal regulations, a special entry permit is required to access our hotel's parking area starting from July 1, 2025. Our team will be happy to assist you with the application process. To obtain the permit, please send a scanned copy of both sides of your vehicle registration document to [reception@florinhotel.hu](mailto:reception@florinhotel.hu) no later than 72 hours prior to your arrival. Please note that entering our parking lot without a valid entry permit may result in a fine, for which the hotel is not responsible.

Parking fee: 25.00 EUR / day / car

For motorcycles: 12.50 EUR / day

Electric vehicle charging is available for an additional fee.

For further details, please contact the reception desk.

## Programs and recommendations

Please feel free to ask our reception staff for information about Budapest attractions, sightseeing, cultural programs, or restaurant recommendations.

Informational materials and maps of the Budapest region are available at the front desk.

---

## Reception

For your convenience, our reception is available 24 hours a day.

Phone number: +36 20 380 0970 / +36 20 376 8480

Email address: [reception@florinhotel.hu](mailto:reception@florinhotel.hu)

---

## SERVICES AT THE HOTEL

### Accepted credit cards

Our hotel accepts the following credit/debit cards: Visa, Mastercard, OTP SZÉP card.

Cash payments are also accepted in the following currencies: HUF, EUR

---

## Additional Amenities

The following items are available upon request at the reception desk:

- Umbrella
  - Shoe cleaning kit
  - Sewing kit
  - Slippers
- 

## Check-in and Check-out

Check-in: from 2:00 p.m.

Check-out: until 11:00 a.m.

For your convenience, we offer a complimentary luggage storage room, where guests can securely store their baggage.

---

### **Charging Electronic Devices**

If you require an adapter or assistance with charging your electronic devices, please contact the reception desk.

---

### **Elevator**

Our hotel is equipped with two elevators.

---

### **First aid**

If you require medical assistance or treatment, please notify the reception desk.

---

### **Fire Safety**

For the safety of our guests, the hotel building and all rooms are equipped with smoke detectors and an automatic fire protection system.

We kindly ask guests to observe all fire safety regulations during their stay. In case of emergency, please follow the evacuation route indicated on the back of your room door, as well as the directional signs located in the corridors.

---

### **Guests arriving with children**

In our studio apartments, one child under the age of 6 can stay free of charge with 2 adults.

Upon request, we are pleased to provide the following items free of charge:

- Baby cot
  - Baby chair
  - Baby bath tube
- 

### **Guest Complaints Handling**

Our hotel pays special attention to guest satisfaction.

In the event of any concerns or complaints, our staff will make every effort to resolve the matter promptly and effectively. For written complaints, guests will be informed of the results of the investigation as soon as possible.

---

### **Internet**

Free WiFi is available throughout our hotel.

Network name: Florin\_Apart\_Hotel

Password: Florin2023

---

### **Luggage Assistance**

Upon request, our staff will be happy to accompany guests to their apartments and help them carry their luggage.

---

### **Luggage Storage**

Our hotel provides complimentary luggage storage, available to guests 24 hours a day.

---

### **Smoking**

Smoking is prohibited throughout Florin Apart Hotel \*\*\*, including in rooms and common areas.

Please use the designated areas for smoking. Smoking in rooms will incur a surcharge of EUR 200.00.

---

### **Pets**

Pets are not permitted at our hotel.

---

### **Use of Telephones**

Telephones for external and internal calls are available for our guests at the reception desk.

If you have any questions or require assistance regarding this service, please do not hesitate to contact our reception staff

## ROOM INFORMATION

### Air Conditioning and Heating

All guest rooms and common areas are air-conditioned and heated for your comfort.

The desired temperature can be adjusted using the remote control provided in the room or the radiator control located beneath the window.

---

### Bathroom

Every bathroom is equipped with:

- Heated towel rack
- Toothbrush cup
- Toothbrush holder
- Shower gel and shampoo
- Soap



### Beds

Bed size:

- Single bed: 90 × 200 cm
- Double bed: 180 × 200 cm

All mattresses are fitted with mattress protectors.

---

### Departure

On the day of departure, we kindly ask our guests to vacate their rooms by 11:00 a.m. For group departures, the check-out time is 10:00 a.m.

Should you wish to use your room beyond the standard check-out time, please contact the reception desk. Our staff will be happy to assist you, subject to availability.

### **“Do Not Disturb” Sign**

If you wish to rest without interruption, please use the “Please Do Not Disturb” card provided in your room.

Kindly place the card on the outside door handle so that our staff can respect your privacy and ensure your undisturbed rest.

---

### **Housekeeping**

We provide daily room cleaning and weekly linen change for our guests.

If you would like to use this service, please place the "Please clean my room" sign on your door handle.

Upon request, we also provide:

- Bathroom amenities
- Toiletries (e.g., toothbrush, toothpaste, shaving supplies, shower gel, shampoo)
- Extra towels
- Extra pillows and blankets
- Dry cleaning service
- Bed linen change upon request

Please contact the reception desk with any other requests regarding room cleaning and supplies.

---

### **Ironing Facilities and In-Room Amenities**

Each room is equipped with the following items for your convenience:

- Iron
- Ironing board
- Shoehorn
- Clothes hangers (4 per person)
- Hairdryer
- Wardrobe
- Coat rack

- Trash bin
  - Kettle
  - Coffee machine
- 

### **Laundry Service and Guest Laundry**

Our laundry service can be requested by completing the laundry order form located in the wardrobe. Please place the garments in the provided laundry bag and inform the reception desk. The price list for laundry services can also be found in the wardrobe.

For your convenience, a self-service guest laundry is also available. The laundry room can be used for a fee of EUR 10.00 per use and is equipped with a washing machine, dryer, and laundry detergent capsules.

---

### **Massage**

Enjoy a relaxing or revitalizing massage during your stay. Our skilled professionals will ensure complete relaxation and rejuvenation. Treatments are available in the comfort of your room by prior reservation.

If you would like to book a massage, please contact our reception staff, who will be happy to assist you.

---

### **Pillows**

We provide two pillows per person in every room.

Pillow sizes:

- 58 × 78 cm
- 38 × 48 cm

All pillows are fitted with protective covers.

---

### **Printing Services**

For any printing requests, please contact our reception staff.

### **Safe**

Each room is equipped with a complimentary in-room safe for the storage of valuables.

Please note that the hotel cannot accept responsibility for valuables placed in the safe.

---

### **Technical Malfunctions**

If you notice any technical malfunction in your room or anywhere on the hotel premises, please inform the reception staff immediately so that our team can address the issue as soon as possible.

---

### **Television**

All apartments are equipped with a Smart TV offering access to various local and international channels, streaming services and news channels (such as Netflix, HBO Max, CNN News, etc.).

Please note that the service provider reserves the right to modify the channel selection.

---

### **Wake-up Service**

A free wake-up service is available upon request through the reception desk.

---

## **RESTAURANT**

### **Custom House Restaurant**

Our Custom House restaurant welcomes guests with a generous buffet breakfast and a wide selection of brunch-style à la carte dishes. You can enjoy our offerings in an elegant yet friendly environment with attentive and professional service, where quality hospitality and sincere attention to guests are the focus.

Allergen-free dishes are also available. Please feel free to ask our restaurant team for detailed information.

Opening hours every day: 7:00 a.m. – 3:00 p.m.

The kitchen is open until 2:00 p.m.



## Breakfast

Depending on your room reservation, guests may enjoy a buffet breakfast at the Custom House Restaurant.

Our breakfast menu consists of carefully selected dishes, including freshly baked pastries, seasonal vegetables and fruits, a selection of cheese and cold cuts, as well as freshly prepared hot dishes. The hot selections includes items such as various egg specialties, crispy bacon, grilled sausages, boiled frankfurters, and baked beans in tomato sauce.

Allergen-free dishes are also available in our restaurant. For further information, please feel free to contact our team.

Buffet breakfast hours every day: 07:00 – 10:00

Table reservations: +36 30 097 1799

